



# CONNECTION

Greater Kansas City Chapter #92

January 2006

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## 1 – JANUARY MEETING DETAILS: JOINT MEETING WITH ASQ

### QUALITY TOOLS

Interested in getting tools to help you improve the daily procedures, systems, quality, costs and yields related to your job? This workshop provides you with tools to help you adhere to four basic principles:

- Develop a strong customer focus
- Continually improve all processes
- Involve employees
- Mobilize both data and team knowledge to improve decision making



You will be introduced to a tool selector chart that will help you determine the correct tools you will need for the situation or project you are facing. Building your knowledge on the quality process starts with the fundamentals of quality tools.

### Location and Details:

<b>Date:</b>	Jan. 21, 2006	<b>Time:</b>	8:00 am to 12:00 pm
<b>Topic:</b>	Quality Tools	<b>Speaker:</b>	Glenda Overstreet
<b>Where:</b>	Kansas HealthWave Business and Technology College (BTC) 6899 Executive Dr. Kansas City, MO (near Worlds of Fun at I-435 and Front Street) Room 2003 (southwest side of the building, upstairs)	<b>Cost:</b>	\$16 with Reservation \$20 without reservation \$10 for students (Continental breakfast is provided)

**Reservations:** Heather McCain  
816-274-8337  
HeatherMcC@aol.com  
Due by Jan 18<sup>th</sup>

Glenda Overstreet is responsible for managing the quality assurance program, providing effective training delivery and managing the development of policies and procedures for Kansas HealthWave. Ms. Overstreet brings 20 years of management and consulting experience in the areas of healthcare education, quality assurance, legal compliance, human resources, and training. She is an Achieve Global certified leadership instructor.

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# KCIIE 2006 Spring Conference

February 7, 2006

Speaker - Kevin McManus

VP-[Great Systems, Inc.](#)

## Topic - Are You Ready for 21st Century Leadership?

To be successful, today's managers must be able to lead a changing workforce and effectively utilize change. This workshop will provide the tools needed to become a better leader in the climate of today's business and will be presented by Kevin McManus. Kevin is a performance improvement coach for Great Systems! and will be joining us from Rainier, Oregon.

When: Tuesday, February 7th; 8am - 4pm

Where: DoubleTree Overland Park

Cost: \$125 for IIE members, \$150 for non-members, \$45 for students

New! [Register online](#) (Secure submission)

Mail registration form and payment by Monday, January 23rd to:

KCIIE

c/o Brian Ward

14726 W 74th Street

Shawnee, KS 66216

[View 2006 Conference Brochure \(PPT\)](#)

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## 2 – PRESIDENT'S MESSAGE

Happy New Year! December was a nice time for members to get together at the Fox and Hound. A few of us braved the holiday madness for a networking opportunity. In January we have our annual joint meeting with ASQ. This is always a unique event on topics that we as engineers deal with on a daily basis. I look forward to seeing you at the meeting. Everyone should have also received the flyer for the February conference titled, "21<sup>st</sup> Century Leadership." This is going to be a fantastic event this year; the committee has been working hard to get everything put together for another successful conference. Make sure that you clear your calendar to be available in February.

*Keith Johnson*

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## 3 – MEMBERSHIP UPDATE

Region 5      Chapter 92      Membership 118

*Welcome new members – Luke Gardner and Robert Pfeil*

Luke Gardner - Luke is a graduate student at Kansas State University, working on his Masters in Industrial Engineering. Luke is originally from Kansas City, having attended high school at Shawnee Mission East. He graduated from the IMSE department at KState in 2003 and is currently teaching an undergraduate course in the department.

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#### **4 – CHAPTER UPDATE - Chapter Activity Report (CAR)**

##### **Section 3 – Membership Communications, Growth, and Retention**

###### **Communication with Members**

1) **Newsletter** – Points are based on how we do in the annual newsletter competition. Although our entry has not been officially scored, we estimate claiming 37 out of 37 newsletter points. **(5 out of 5 CAR points.)**

2) **Other Communications** – One point is given for each of up to five other methods we use to communicate with members **(4 out of 5 points):**

- E-mail/Fax Distribution of Messages **(1 point)**
- Program Mailings or Member Letters **(1 point)**
- Chapter Website **(1 point)**
- Chapter Member Directory
- Chapter Member Survey of Services **(1 point)**
- Chapter Discussion/Bulletin Board or Listserve
- Info Phone Line for Members to Call
- Other

###### **Membership Growth and Retention**

1) **Membership Growth** – Points are awarded based on a ratio of the membership at the end of 2005 (118) to the membership at the end of 2004 (121). **(0 out of 5 points.)**

2) **First-Year Member Growth** – Points are awarded based on a ratio of new members in 2005 (6) to the total membership at the end of 2004 (121). **(2 out of 2 points.)**

3) **Retention/Recruitment Activities** – One point is given for each of up to 10 activities we undertake to aid in member recruitment or retention **(5 out of 10 points):**

- Structured efforts to recruit from “untapped companies” or upcoming grads **(1 point)**
- Phone calls to every member
- Phone calls to every member who has already or is about to be dropped **(1 point)**
- “Welcome Packet” for new members **(1 point)**
- Exit survey of dropped members **(1 point)**
- IIE/Membership booth at local events **(1 point)**
- “Finders Fee” towards dues for a member who recruits new members
- Free dinner meeting for any student or member in transition from student to “professional” status
- Local conference or seminar fees providing IIE memberships to non-member attendees
- Successful implementation of an approved activity funded by the Chapter Development Fund
- Dues discount raffled off at meetings
- Dues discount to new members or former members who dropped over 1 year ago
- Others

*Note: Some of these categories are new this year. We will try to budget for participation in more of the categories in the upcoming program year.*

Jennifer Albers  
President Elect

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## 5 – NEWS FROM HEADQUARTERS

It's time to elect the IIE Board of Trustees members of the future!

Online voting for the IIE National Election is open through 11:59 PM EST on February 5, 2006. IIE members whose e-mail addresses are recorded with IIE should have received an e-mail from Survey and Ballot Systems (SBS), the company managing the IIE election, with their member number and passcode. If you have not received this information, please contact IIE's customer service at 1-800-494-0460.



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## 6 – CAREER DEVELOPMENT: JOB OPENING WITH WAGNER INDUSTRIES

### Summary: Industrial Engineer

The candidate will be responsible for identifying opportunities for cost savings and efficiency throughout our Distribution System and Warehouse facilities. Candidates must be team oriented and highly motivated. This is a fast paced environment where multiple projects will be handled simultaneously.



### Education

- 2-3 years of Industrial Engineering experience in warehouse/distribution
- BS Industrial Engineering, Industrial Management, or equivalent work experience

### Essential functions

- Conducts studies to determine the most efficient workflow
- Communicates complex project components into clear, concise operational recommendations
- Plans utilization of facilities, equipment, materials and personnel to improve efficiency
- Establishes work measurement programs to develop standards for labor utilization
- Provides analytical support for developing KPI's and calculation of ROI's
- Provides and maintains best practice documentation throughout Supply Chain organization
- Teaches and instructs others about industrial engineering tools and approaches
- Must be able to carry out tasks with minimal supervision
- Assumes project management responsibilities as necessary

### Desired Skills

- Prior experience in a Union environment desirable
- Knowledge of Work Measurement, Distribution, Ergonomics, and Transportation
- Effective, clear, and persuasive oral and written communication skills
- Exceptional analytical skills
- Above average computer skills ie. Word, Excel, PowerPoint, Visio, Access and CAD
- WMS/LMS Implementation, RedPrairie experience preferred

Email resumes to Brian Smith – [brians@wagnerindustries.com](mailto:brians@wagnerindustries.com) or fax to 816.421.2568

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## 7 – IIE, DID YOU KNOW?

IIE offers 20 different divisions for specialized information in Industrial Engineering such as Ergonomics, Consulting, and Lean Manufacturing. For more details on this free information, visit the IIE website at: <http://www.iienet.org/public/articles/index.cfm?cat=34>.



For more information on IIE, check out headquarter and local chapter websites:

<http://www.iienet.org>

[http://www.iienet.org/chapter\\_index.cfm?chapterid=092](http://www.iienet.org/chapter_index.cfm?chapterid=092)

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## 8 – OFFICER LISTING

- President – Keith Johnson**, Hallmark Cards, 240 Madison, Topeka, KS 66607 (785) 233-3241, [kjohns7@hallmark.com](mailto:kjohns7@hallmark.com)
- President Elect – Jennifer Albers**, Yellow Roadway Enterprise Services, 10990 Roe Avenue, Overland Park, KS 66211 (913) 344-3892, [jennifer.albers@yellowroadway.com](mailto:jennifer.albers@yellowroadway.com)
- Treasurer- Jennifer Hedberg**, Hallmark Cards, 2101 N. Lightburne St., Liberty, MO 64068 (816) 792-6207, [jhedbe2@hallmark.com](mailto:jhedbe2@hallmark.com)
- Secretary – Robert Stillwell**, Yellow Roadway Enterprise Services, 10990 Roe Avenue, Overland Park, KS 66211 (913) 344-3830, fax 913-323-9784, [robert.stillwell@yellowroadway.com](mailto:robert.stillwell@yellowroadway.com)
- Membership Chair – Anita Ranhotra**, Hallmark Cards, 450 Eisenhower Road, Leavenworth, KS 66048 (913) 727-6692 x489, fax (913) 702-1543, [aranho2@hallmark.com](mailto:aranho2@hallmark.com)
- Newsletter Editor – Sara Keimig**, Garmin International, 1200 East 151<sup>st</sup> Street, Olathe, KS 66214 (913) 440-5460, [sara.keimig@garmin.com](mailto:sara.keimig@garmin.com)
- Webmaster & Distribution – Jay Christensen**, JCPenney, 10500 Lackman Rd, Lenexa, KS 66219 (913) 541-2324, [kjchrist@jcpenney.com](mailto:kjchrist@jcpenney.com)
- Corporate Relations and JEC Rep – Brian McCarthy**, Mid-America Manufacturing Technology Center, 10561 Barkley Suite 600, Overland Park, KS 66212, (913) 967-1226, [bmccarthy@mamtc.com](mailto:bmccarthy@mamtc.com)
- Student Chapter Liaison (KSU) – Sara Kibbe**, Hallmark Cards, 2501 McGee P.O. Box 419580 Kansas City, MO 64141, (816) 545-6104 [skibbe2@hallmark.com](mailto:skibbe2@hallmark.com)
- Student Chapter Liaison (MU) – Andrea Prouty**, Protiviti, 10801 Mastin Blvd., Suite 350, Overland Park, KS 66210 (913) 685-6250, [andrea.prouty@protiviti.com](mailto:andrea.prouty@protiviti.com)
- Conference Director – Keith Johnson**, Hallmark Cards, 240 Madison, Topeka, KS 66607 (785) 233-3241, [kjohns7@hallmark.com](mailto:kjohns7@hallmark.com)
- Conference Committee – Johna Baldassaro**, General Mills, 2917 Guinotte Ave., Kansas City, MO 64120, 816-245-4739, [Johna.Baldassaro@genmills.com](mailto:Johna.Baldassaro@genmills.com)
- Community Affairs – Beth Kelley**, Hallmark Cards, 450 Eisenhower Road, Leavenworth, KS 66048 (913) 727-6692 x486, fax (913) 727-2423, [bkelle1@hallmark.com](mailto:bkelle1@hallmark.com)
- Board Members -**
- Bill Czeschin**, (816)796-6231, [Czeschin@comcast.net](mailto:Czeschin@comcast.net)
  - Quarterman Lee**, (816) 931-1414, [qlee@strategosinc.com](mailto:qlee@strategosinc.com)
  - Bill Wrennall**, (913)681-8435, [wrennall@tlgld.com](mailto:wrennall@tlgld.com)