



CONNECTION

Greater Kansas City Chapter #92

January 2004

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1 – JANUARY MEETING – Joint Meeting with ASQ: “QUALITY AND PRODUCTIVITY”

Please join us on Thursday, January 22nd for a dinner meeting with the American Society for Quality (ASQ). William Wrennall will be speaking on "Quality and Productivity: A relook and opportunity for integrating Baldrige methodology." William is a Fellow of IIE and a judge on the 2004 Board of Examiners of the Kansas Award for Excellence. See more info about William in the bio below. We are looking forward to seeing you there!



- Where:** V's Restaurant, 10819 E. Highway 40, Independence, MO (See directions below.)
- When:** January 22, 2004
5:30 pm - Social Hour
6:30 pm - Dinner
7:30 pm - Speaker Presentation.
- Cost:** \$21.00 per person
- RSVP:** Friday, January 16th to Bill Czeschin at czeschin@comcast.net or (816)459-1969.
- Menu:** Buffet dinner including dessert and beverage. V's Website including their menu can be found at www.vsrestaurant.com. We will have the dinner buffet selection #3, which includes baked lasagna, baked chicken, and Cannelloni Florentine, with coffee, tea, and homemade Italian Rum cake.
- Directions:** V's is approximately 1/2 mile off I-70 at the Sterling exit for east-bound traffic, and 1/2 mile off I-70 at 40 highway exit for west-bound traffic. Meeting rooms are downstairs in the restaurant. See www.vsrestaurant.com for detailed directions.

2 – PRESIDENT’S MESSAGE

On December 9th, before the first big snow storm, we were given the opportunity to see the Associated Wholesale Grocers warehouse. What a site to see! This facility was magnificent, with 852,954 square feet and every square foot utilized efficiently. With 120 outbound loads per day, this busy warehouse ships 62,000,000 cases per year and houses about \$70,000,000 in inventory. Elite Logistics, Inc. appears very savvy on the technology they use. For labor management, they use a system called CALM (Computer Aided Labor Management). For picking, they use a voice system called Vocollect. Many thanks to Jairo de Jesus for coordinating the tour.

Next month, on January 22nd, we are hosting the joint meeting with ASQ. Bill Wrennell, one of our very own Fellow's of IIE, will be speaking on Quality and Productivity. This will be a good opportunity to meet other quality-minded people. I'm hoping for a strong IIE showing at the January meeting.

Sincerely,

Brandy L Collins

3 – IIE MOVIE OUTING - *Cheaper by the Dozen*

Many of us remember watching the original (1950's) version of *Cheaper by the Dozen* in our IE curriculums. The book *Cheaper by the Dozen* was originally published in 1948 and told the story of Frank and Lillian Gilbreth, pioneers of industrial engineering, and their family of a dozen children. The *Cheaper by the Dozen* movie has now been remade by Twentieth Century Fox and is showing nationwide. While the film differs from the book and the 1950's film, it should still be a good one! Please bring your family and friends and join us for an IIE movie watching party!

When: January 14th, 2004
Where: AMC 30 (119th & Strang Line)
Time: 7:00pm
Cost: \$6

RSVP: Please RSVP to Anita Ranhotra (aranho2@hallmark.com; 816-545-2671) by January 12th so that tickets can be purchased in advance.

4 – PREVIEW OF FEBRUARY'S MEETING – Tour of Cerner Corporation



In February, we will tour the Cerner Corporation. Cerner is taking the paper chart out of healthcare, eliminating error, variance and unnecessary waste in the care process. With more than 1,500 clients worldwide, Cerner is the leading supplier of healthcare information technology. More details will follow in the February Newsletter.

5 – UPCOMING EVENTS

Tentative Schedule of Events

- January 22nd - Dinner Meeting: Joint meeting with ASQ
- February - Tour of the vision center at Cerner
- March 4th - Annual Conference – Six Sigma
- April – Tour of Robbie Manufacturing, Topic: Strategic Planning
- May - Community Service Project – Union Hill Cemetery
- May 4th – Tour of Hallmark plant in Lawrence

6 – MEMBERSHIP UPDATE

Chapter 92 Region 5 Membership 110

7 – 2003 CHAPTER ACTIVITY REPORT (CAR) UPDATE

The CAR is the basis for awards in the Chapter Recognition Program, providing visibility so that chapters' accomplishments can be recognized and rewarded. The 2003 CAR is due on February 15, 2004 and we are currently in the process of gathering information to submit the CAR for 2003. The award criteria include:

- Chapter Plans & Operations
- Chapter Programs
- Membership Communications, Growth and Retention
- Student Outreach and Community Affairs
- Member/ Chapter/ Institute Support

8 – NEWS FROM HEADQUARTERS

IIE Annual Conference – Plan on attending the IIE Annual Conference in Houston, Texas from May 15th through 19th! This revitalized event promises more practical, real-world solutions to everyday workplace challenges. A mix of take-home applications and innovative research makes this conference unique and one not to miss. Early-bird rate of \$399, if you register by April 2, 2004! For more information, go to the website at <http://www.iienet.org/annual/>.

9 – INTERESTING FACTS

A survey was conducted in which 50,000 people were interviewed to determine how creative they were. The survey showed that at age 45 only 2 percent of the people were considered creative. Age 35 also only 2 percent. At age 25, it was also only 2 percent. In fact, at age seven only 10 percent of the children were considered to be creative, but at age 5 it was 90 percent.

– Unknown Source –

10 – JEC INFORMATION

American Production and Inventory Control Society (APICS) Meeting

Topic: "Trends in US Manufacturing and Distribution"

Date: Saturday, January 17th, 2004

Time: 9:00 am - 11:00 am

Location: Argosy Convention Center

For more information, go to www.apics-kc.org or email programs@apics-kc.org.



Middle School Design Build Contest – March 2nd, 2004

Judges are needed for the contest. If you are interested, please contact UMKC professor, Dr. Paulson Smith, paulsonsmithj@umkc.edu (816) 235-1279.

11 – BIOGRAPHY OF WILLIAM WRENNALL

William is President of The Leawood Group – Consultants in Strategy Aligned Productivity Solutions. He is also a Partner of Muther International and Plancraft International. His degrees include the following:

- B. Sc, Durham University, England
- M.A., Macquarie University, Australia
- C. Chem, Chartered Chemist, United Kingdom
- CMC, Certified management Consultant

Mr. Wrennall has experience in industrial management, consulting, training and development on several continents with varied positions from group deputy production manager to plant and general manager. He is an instructor in M-T-M and ISO 9000 Lead Auditor.

He is listed in Who's Who in Finance and Industry and active in several professional societies:

- Past President and Member of Advisory Board World Confederation of Productivity Science
- Founding Fellow World Academy of Productivity Science
- Fellow of Institute of Industrial Engineers and Institute of Management Services.
- He is a Senior Member of Computer and Automated Systems (CASA) of the Society of Manufacturing Engineers.
- Past Director Work Measurement & Methods Engineering Division of IIE
- Member of the Royal Institute of Chemistry and European Institute of Industrial Engineers
- Judge on the 2004 Board of Examiners of the Kansas Award for Excellence
- Recipient of the Queen's Silver Jubilee Medal, Faraday Silver Medal, IIE Phil Carroll Award
- Honorary Fellow of the Indian Productivity Academy

Wrennall has authored many technical papers and contributed to several chapters to Handbooks on Warehousing, Cellular Manufacturing, Automation and Industrial Engineering.

He is editor and contributing author of McGraw Hill *Handbook of Commercial and Industrial Facilities Management*.

12 – OFFICER LISTING

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