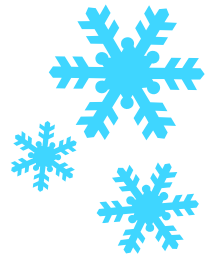




# CONNECTION



**Greater Kansas City Chapter #92**

**December 2006**

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## 1 – DECEMBER MEETING – YEARLY PLANNING SESSION

As another year comes to a close, so does our IIE program year. On December 11<sup>th</sup> at 5:00pm IIE will be hosting the yearly planning session to review the 2007 program year. If you are interested in becoming an officer, would like to provide input in planning the 2007 IIE calendar of events, or would like to become more involved in IIE, feel free to attend! If you are interested, please RSVP to Jay Christensen at [kjchrist@jcpenny.com](mailto:kjchrist@jcpenny.com) by December 8<sup>th</sup>, 2006.



### Meeting Details

- Location: JC Penney Distribution Center (I-435 and Lackman),  
 Date: December 11, 2006  
 Time: 5:00pm  
 Food: Will be provided  
 RSVP to: [kjchrist@jcpenny.com](mailto:kjchrist@jcpenny.com)

## 2 – JANUARY MEETING REVIEW: AMERICAN AIRLINES TOUR

American Airlines is the largest airline in the world, flying nearly 700 aircraft to over 150 destinations around the world. The American Airlines Maintenance & Engineering Base near the KCI airport employs over 900 people and is one of three major repair facilities for American Airlines. Together, these facilities provide heavy maintenance for American Airlines and perform contract maintenance for several other carriers. American Airlines has over 80 years of experience in aircraft maintenance and continues to perform the bulk of its maintenance in-house against an industry trend toward outsourcing. Working together with its labor groups, American Airlines utilizes team concepts, lean and six-sigma tools and benchmarking to continue to reduce maintenance costs and improve quality.

Join us for a tour and presentation of American Airlines and their Continuous Improvement Program:

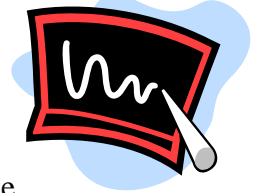
- Location: 9200 NW 112<sup>th</sup> Street, Kansas City, MO 64153  
 Date: January 24<sup>th</sup>, 2007  
 Time: Tentative 12:00pm to 2:00pm

Please RSVP to Brian McCarthy at [bmccarthy@mamtc.com](mailto:bmccarthy@mamtc.com).  
 More details to come.



### 3 – PRESIDENT’S MESSAGE

Whew! It has been a busy time for IIE since our last newsletter. We had a unique opportunity to see Arrowhead Stadium behind the scenes at Mentor Day in October, and our Fall Conference: “An Engineered Approach to Lean” and the “Principles of Servant Leadership” raised over \$2,500! I want to thank those of you that made time to attend the conference and/or mentor a student, and I especially want to thank Andrea Prouty and Liz Meyer for leading these events.



We have one event remaining in 2006: our Officer Planning Session on December 11<sup>th</sup>. All members are welcome, whether you are interested in an office or just want to meet the officers and provide input. Speaking of input . . . I also encourage everyone to complete the quick survey that our Chapter is conducting right now. This feedback will be reviewed at the Planning Session. Please contact one of the officers if you have not received a link to the survey.

This will be my final message to you as IIE President. I have enjoyed the experience and believe I have grown from it, and I thank you for the opportunity. I also thank Doug Neiger, Justin Shaffer, Bob Hitt, and Vicki Strauss – you may not recognize those names, but they are four non-IE’s in management at YRC Worldwide who have been very supportive of my involvement. Finally, I want to thank our officers for their energy and hard work over the past year.

Jay Christensen has great enthusiasm and IIE knowledge, and I know he will do an excellent job leading our Chapter in 2007.

Happy Holidays!  
Jennifer Albers

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### 4 – MEMBERSHIP UPDATE

Region 5      Chapter 92      Membership 104

*Welcome new member – Seth Voelker*

Seth Voelker – Seth is a 2000 BSIE graduate from Southern Illinois University and is currently working for Visteon Corp in Concordia, MO. At Visteon, Seth is a Manufacturing Engineer for the fuel tank assembly area. He previously worked for Lear Corp and now resides in Sedalia, MO with his wife and 14 month old daughter.

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### 5 – CHAPTER UPDATE - Chapter Activity Report (CAR)

#### Section Two: Chapter Programs

The second section of the Chapter Activity Report is scored on three factors:



- 1) **Number of programs** – Counting the upcoming December planning session, our Chapter will have held 10 programs. However, a program must have an attendee survey issued to count for points. To that degree, we have 6 surveys currently, plus one for the upcoming meeting. We are also trying to

contact all the attendees of the August networking event to complete a survey for that event. **(4 out of 6 points currently; 8 programs will give 6 points.)**

- 2) **Quality of programs** – The quality of programs is determined by the attendee survey results. Our final score will be determined after the December meeting; the current score summary is below (on a scale of 1 to 10):

Event	Avg Score
February: Spring Conference	8.64
March: Payless Shoes DC Tour	8.71
April: KC Star Facility Tour	9.12
September: Sealy Mattress Tour	8.69
October: Arrowhead Tour/Mentor Day	7.68*
November: Fall Conference	8.35

\*Mentor Day score is the average of the tour score and mentoring score  
**(4 out of 5 points)**

- 3) **Attendance** – Our Chapter is scored on the percent improvement in member attendance from year to year, as well as the percent improvement in non-member attendance from year to year. The calculations also involve ratios. The December meeting could still adjust the following scores:
- a. Member Attendance at our qualifying 2006 meetings has averaged 13.8 members, a 3.9% increase in percentage of total membership attendance. **(3 out of 5 points.)**
  - b. Non Member Attendance (including students) has averaged 16.8 non-members, a 12.3% increase based on percent of total membership. **(4 out of 4 points.)**

Next month we will look at Section Three: Membership Communications, Growth and Retention.

Jay Christensen  
President Elect



## 6 – NEWS FROM HEADQUARTERS:

“The Institute of Industrial Engineers will open its online voting booth Dec. 15 for the member elections of the Board of Trustees and other offices. Polls will be open to professional IIE members only and will

close Feb. 5, 2007.

IIE professional members will receive an election-specific password by e-mail on Dec. 15, along with instructions on how to cast an electronic ballot. To participate in the online voting IIE members must have a current e-mail on file. Members can verify that their e-mail address is accurate by reviewing their [member profile](http://www.iienet2.org/Details.aspx?id=5320).” -- <http://www.iienet2.org/Details.aspx?id=5320>

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## 7 – CAREER DEVELOPMENT:

For many of us it is that time of year for reviews and raises. Are you negotiating your salary or moving into a different position? Find out how you compare to the trends at

[https://iie.enetrix.com/pls/iiep/survey\\_frontend.homepage](https://iie.enetrix.com/pls/iiep/survey_frontend.homepage).

For more information on IIE, check out headquarter and local chapter websites:

<http://www.iienet.org>

<http://www.iienet2.org/Details.aspx?id=3802>

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## 8 – IIE, DID YOU KNOW?



Ernestine Gilbreth Carey, third child of Frank and Lillian Gilbreth, passed away early November at the age of 98. Frank and Lillian were considered pioneers in the Industrial Engineering field with the development of time management techniques. Ernestine co-authored the very popular book “Cheaper by the Dozen” that was later adapted into several films with her brother Frank Gilbreth Jr. She also stayed in contact with the IIE community as well as the Society of Women Engineers.

For more information on Ernestine please visit <http://www.dailymail.com/news/Life/2006110752/> .

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## 9 – OFFICER LISTING

### Kansas City Chapter Vision Statement

To promote the IE profession and provide “value added” services to our members, educational community, and businesses.



**President – Jennifer Albers**, YRC Worldwide Enterprise Services, 10990 Roe Avenue, Overland Park, KS 66211 (913) 344-3892, [jennifer.albers@yrcw.com](mailto:jennifer.albers@yrcw.com).

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**Treasurer- Jennifer Hedberg**, Hallmark Cards, 4728 Oak St. Apt 1143, Kansas City, MO 64112 (816) 792-6207, [jhedbe2@hallmark.com](mailto:jhedbe2@hallmark.com)

**Secretary – Robert Stillwell**, [sooner\\_robert@yahoo.com](mailto:sooner_robert@yahoo.com)

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**Conference Director – Liz Meyer**, Hallmark Cards, 101 McDonald Drive, Lawrence, KS 66044, (785) 843-9050 ext. 226, [lmeyer3@hallmark.com](mailto:lmeyer3@hallmark.com)

**Community Affairs – Beth Kelley**, Hallmark Cards, 450 Eisenhower Road, Leavenworth, KS 66048, (913) 727-6692 ext 486, [bkelle1@hallmark.com](mailto:bkelle1@hallmark.com)

**Chapter Advisors - Bill Czeschin**, (816)796-6231, [Czeschin@comcast.net](mailto:Czeschin@comcast.net); **Quartermen Lee**, (816) 931-1414, [glee@strategosinc.com](mailto:glee@strategosinc.com); **Bill Wrennall**, (913)681-8435, [wrennall@tlgltd.com](mailto:wrennall@tlgltd.com)