

**SHS Body of Knowledge Task Force  
Tools and Content Committee  
Membership**

Last Name	First Name	Organization	Title	Office Phone	E-Mail Address
Ben-Arieh	David	Kansas State University	Professor	785-532-3724	davidbe@ksu.edu
Cox	Don	Munson Medical Center	Sr. Mgmt Engineer	231.935.7822	dcox01@mhc.net
Ford	John	ARUP	Associate Operations Consultant	732-623-7417	<a href="mailto:john.ford@arup.com">john.ford@arup.com</a>
Bockelmann	Sarah	Franciscan Skemp-Mayo Health System	Performance Improvement Engineer	608-791-9401	bockelmann.sarah@mayo.edu
Jackson,	Marci	Premier, Inc.	Manager, Knowledge Transfer	704 733 4834	Marci_Jackson@PremierInc.com
Kollengode	Andy	Mayo Clinic - Rochester	Quality Improvement Analyst	507-255-8456	Kollengode.anantha@mayo.edu
Mayo	Rachel	Medicorp Health System	Industrial Engineer		rmayo@vt.edu
McDade	Ron	MedStar Health	AVP, Performance Improvement	410-512-3667	Ronald.T.McDade@MedStar.net
Otey	Valerie	HCA Virginia, Richmond Division		804-397-5053	Valerie.Otey@HCAhealthcare.com
Protzman	Charlie	Business Improvement Group LLC	Managing Member	410-472-9492	Charlieprotzman@comcast.net