

SHS 2007 Annual Business Meeting



SOCIETY FOR HEALTH SYSTEMS

LEADING HEALTHCARE IMPROVEMENT

www.shsweb.org

Agenda



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■ Where are we

- Key measures, financials, membership
- 2006-07 accomplishments

■ Where are we going

- Strategic plan
- 2007-08 initiatives

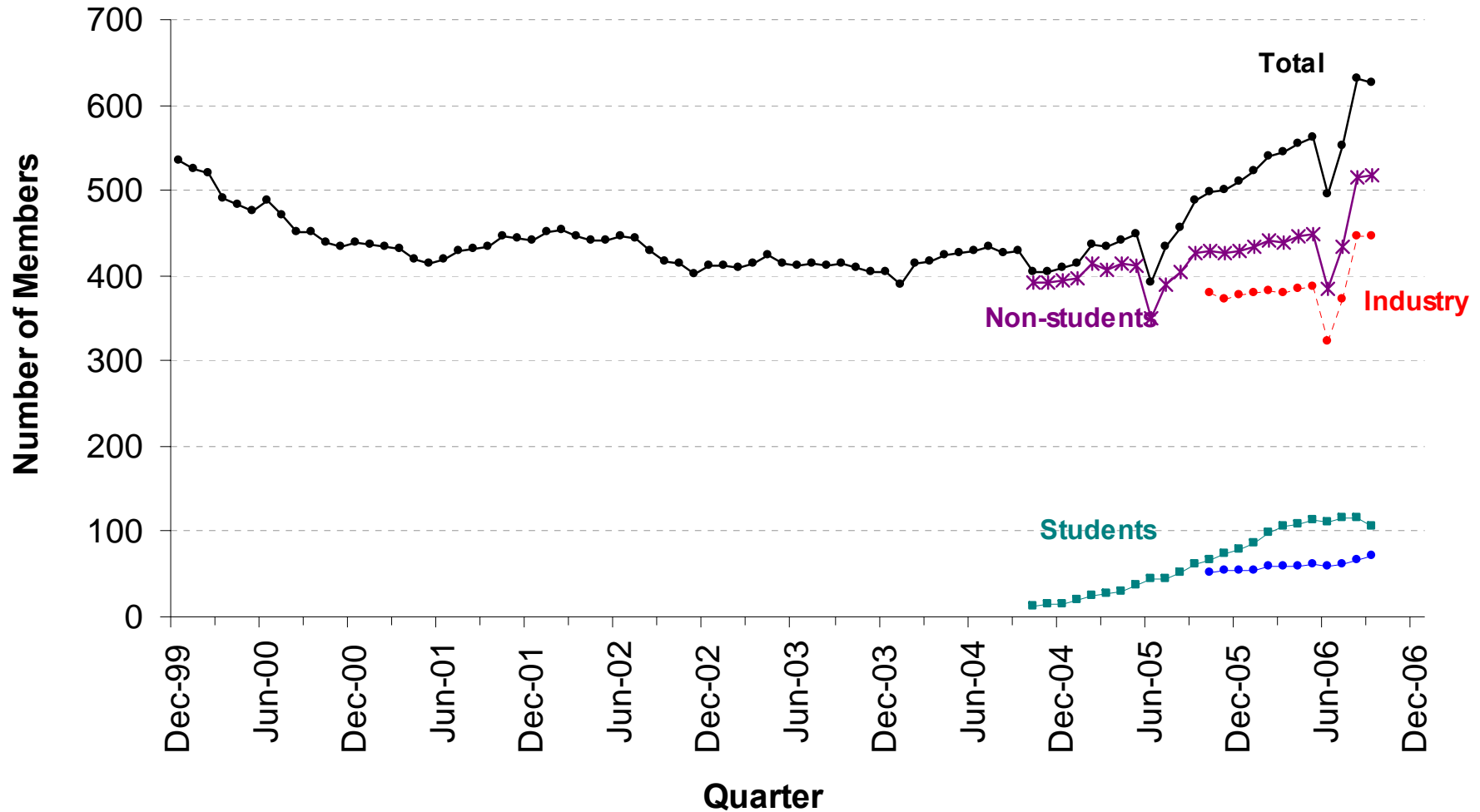
■ How you can help

- Volunteer needs

Member growth



SHS Membership



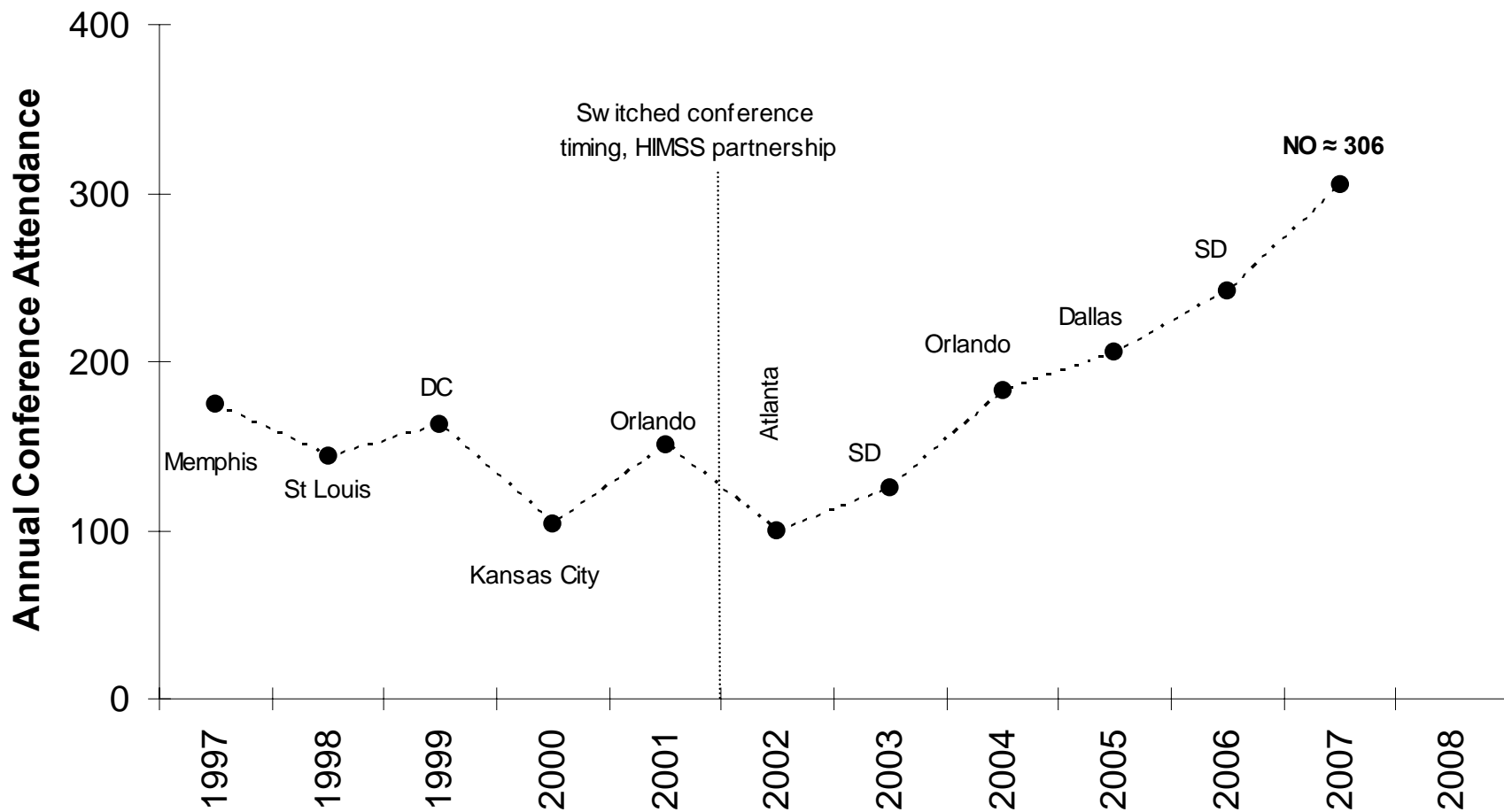
- Implications on retention and member benefits

Conference



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SHS Conference Attendance



SHS member locations



TEMS
ENT

5 year strategic plan



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Mission

Contribute to improvement of healthcare processes through systems engineering, analysis, and process improvement methods.

- Accomplish through key strategies:
 - **Membership**, member benefits, member impact
 - **Outreach** to non-SHS members
 - **Visibility** of society and profession
 - **Impact** beyond SHS
 - Strategic **partnering**
 - **Society operations**, organization

Strategic planning



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Barriers



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- **Volunteerism, bodies**
- **Scalability**
- **Board organization, composition**
- Continuity
- ~~Infrastructure~~
- ~~**Financial model**~~
- Self-governance
- Day jobs
- SHS = SME (only) mindset

Implementation process



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Strategy	Initiative	Status
Benefits	(managing steady state)	Next set of new benefits t.b.d
Outreach	1. Clinical PI outreach plan 2. Academics 3. Students	1. Committee 2. Man 3. community ... content in SHS ... competition
Visibility	Publications in JH ^U (elsewhere)	...lar process
Impact	1. ... 2. Ne	... proposal to IIE.
Partnering	1. Man 2. Expans	...ing year 1 of partnership w.i.p ...ore other possibilities (Goal: add 1 healthcare ...zation, vendor, academic program by 4/07)
Society operations	Measureme committee st.	...g, Drafting w.i.p. for each

Examples

- Matrix evaluation / selection / project balance management

Major 2006-07 Highlights



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- Webinar series (archived on website)
- Premier partnership (web/calls, paper, ED tool)
- Student outreach
 - Conferences (4), ARENA competition, IIE Confer.
- Increased presence at IIE/IERC conference
- SHS nurse ratio paper promoted via HIMSS
- Initiatives developed under each strategy
- Infrastructure development
 - Financial planning, IIE relationship
 - Committee structure . . .

Premier ED Benchmarking tool



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Enter the code provided for your facility.

	Hospital Code	All Hospitals			Peer Group			Oppty to Median?	
	25	Median	Quartile	Count	Median	Quartile	Count	All Hosp	Peer Group
Number of annual ED visits (most recent FY)	34,556	40,376	average	72	36,401	average	5		
Trauma designation & level	Level - 2								
	Level 1	6%			0%				
	Level 2	20%			25%				
	Level 3	22%			50%				
	No Level	52%			25%				
JCAHO designation & level									
	Level 1	13%			#DIV/0!				
	Level 2	67%			#DIV/0!				
	Level 3	13%			#DIV/0!				
	Level 4	7%			#DIV/0!				
Number of main ED beds (excl hallway & FT)	14	19	average	72	16	average	5		
Number of fast track beds	2	6	average	70	4	average	5		
Number of hallway beds	10	2	average	65	6	average	5		
Total ED beds	26	26	average	72	24	average	5		
Number of triage rooms	1	1	average	72	1	average	5		
Annual ED visits per ED Bed	1,329	1,457	1,742	72	1,517	1,682	5	✓	✓
Worked Hours per Visit	2.24	2.62	2.30	66	2.74	2.59	5		
Licensed hospital inpatient beds	171	277	average	68	149	average	5		
Number of staffed hospital inpatient beds	139	219	average	62	124	average	5		

- Forthcoming March 2007
- Link on SHS website

Committees



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Board committees	Volunteer Committees and Positions	
	Specified in bylaws	Board Created
Finance Nominating Past presidents	Communications SHS Conference Student committee	Academic Awards & recognition Big impact committee Measurement Other conferences
<u>Key positions</u> Conference chair Newsletter editor Listserv moderator	<u>Subcommittees</u> Newsletter Website Student paper Student outreach	Outreach Seminars Partnering & liaisons Webcasts Website & listserv

2007-08 Initiatives

'Planning for 1,000 Members'



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- Visibility - exhibiting at other conferences
 - Premier, IHI, others t.b.d.
 - Support of USC ME Demonstration project
- Outreach/impact: Clinical PI & Students
 - Survey – 5M campaign – please respond!
 - 2 IIE student conferences, IIE national conf
- Strategic partnerships
 - Other professional societies
- Committee development
- Enhance member benefits & retention

Building website content

www.shsweb.org



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Currently

- Member directory
- Conference proceedings archived
- JSHS journal (forthcoming)
- Webcast archives
- Tools and resources
- Student information / resources
- Google searchable

Traffic...
Visibility...
Revenue...

■ **What else?**

USC ME Demonstration Project



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- Prof David Belson
- Radiology flow – 3 parallel projects
- Spring 07: Conduct projects
- Summer 07: Dissemination, visibility
- **SHS role:**
 - Coaching, Q&A via listserv
 - Collaborate on visibility – t.b.d.

Clinical PI & patient safety

e.g., IHI '5 million lives' campaign



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- Hot topic, massive visibility & impact
- How are SHS members and their organizations involved?
- How can SHS support members, or movement more broadly?
- What/should we be doing in the space?
- Survey (late Feb) – **please respond!**

SHS Board



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2006-07 board

- **Connie Allen**
- Jim Benneyan (P)
- Richard Brandon (E)
- David Cowan
- Carol Green (PP)
- **Kathy Hermansen**
- Junell Scheeres
- Pierce Story
- Lucy Young

2007-08 board

- Jim Benneyan (PP)
- Richard Brandon (P)
- David Cowan
- **Marci Jackson**
- **Mike Parish**
- **Bart Sellers**
- Junell Scheeres
- Pierce Story (E)
- Lucy Young

Volunteers

Partial List!



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John Templin

Ryan Roth

Michael Washington

Melissa Kram

Tom Best

Bonnie Paris

Waly Able

R

Du

Cha

Brer

John

John Cook

Reza Maleki

Ralph Franco

Dongjoon Kong

Pauline Hogan

Michelle Taveras

James Thomas

Jeff Worthen

Dean Ath-

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Anne Goldenberg

Nicole

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Thank you!

Volunteer reception



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Specific needs



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- Student paper competition
- Student outreach committee, chair
- Academic committee
- Newsletter, & website (content)
- HIMSS co-liaison
- USC advisory committee (radiology flow)
- Student mentors (IIE program)
- Vendor committee / liaison

Volunteer algorithm



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1. Make sure you are interested and have the time to help
2. If: See Heather Bradley
Elseif: Sign up on 'Graffiti boards'
Else: Email me
3. Indicate your specific interest
4. Heather will coordinate match-making

New SHS Diplomates



HEALTH SYSTEMS
CARE IMPROVEMENT

- Jean Ann Larson

- Michelle

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- Application form on SHS website

- Possibly forthcoming: SHS senior member

Congratulations!
(and thanks)

President's Service Award



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Description

The success of SHS is largely dependent on volunteer efforts of members. This award recognizes an individual who has contributed above and beyond the normal call of duty to the vitality of the society, and to the advancement of its strategic plan and aspiration. This is the highest award given annually by the Society.

President's Service Award



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- Contributed above and beyond call of duty
- Advancement of its strategic plan
- Highest award given annually by the Society

- **Ryan Roth**
 - **Past board member**
 - **Website revamp**
 - **Newsletter editor**

See you next year!



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■ 2008 Annual SHS Conference

- Feb 2008, Orlando
- Call for papers: Late spring 2007

■ IIE Solutions / IIE Research conference

- Excellent healthcare tracks
- Nashville May 19-23 2007, B.C. May 2008

■ HIMSS SHS & ME-SIG meeting

- Monday, Feb 26, 3-5 pm

Questions



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