



# IIE Connection

PAGE I

MAY 2010

**Inside this issue:**

- 1. *May Meeting* 1
- 2. *Chapter Celebration* 1
- 3. *Summer Meeting Preview* 1
- 4. *President's Message* 2
- 5. *News from Headquarters* 2
- 6. *Membership Update* 2
- 7. *Career Development* 2
- 8. *Student Chapter Update* 3
- 9. *Chapter Update* 3-4
- 10. *Officer Listing* 4

## 1. May Meeting - Community Service, Union Hill Cemetery

**Help IIE Make a Difference!**

IIE will have a workday at Union Cemetery on Saturday, May 22nd at 9:30 a.m. We will work from 9:30-11:30 am, followed by lunch. Feel free to bring along any family members or friends. This is a great way to meet fellow IIE members, get some exercise, and help a worthwhile cause—all for just a few hours of your time!

The Union Hill Historical Society is still prioritizing their wish list, but whether it be cleaning tombstones, helping with digital photography needs, database support, or re-

organization of one of their storage vaults, they are looking forward to our help.

IIE began work with the Union Cemetery Historical Society in 1999, when we received a \$5,000 grant from the KC150 Project. The cemetery was started in 1857 and got its name because it was established to be a “union” between the cities of Westport and Kansas City. It is the burial site for approximately 55,000 former Kansas City residents.

**When:**

Saturday, May 22nd, ‘10  
9:30 am—11:30 am;  
lunch will be served

**Where:**

Union Cemetery located just south of Crown Center at approximately 28th and Grand.

**Cost:** None

**RSVP:**

By May 18th via  
<http://www.surveymonkey.com/s/CN55Y29>

## 2. Chapter Celebration—Tour of Blvd. Brewery

Join us to celebrate your chapter’s awards for 2009 at the Boulevard Brewery!

Kansas City IIE received the Gold Award for chapter performance in 2009. The Gold Award is the highest award from IIE headquarters for a Chapter’s performance as outlined in the annual Chapter Activity Report (CAR) and is something that each KC IIE Senior Chapter member should take pride in!

In addition, KC IIE has been awarded the Platinum award, the

highest possible, for the 2009 newsletter competition.

Celebration will include a tour of the Boulevard Brewery, tasting, and treats. **Members, please invite anyone that would be interested in joining IIE to attend with you. The first 10 who join IIE will receive a \$45 rebate on their membership dues!**

**When:**

Tuesday, May 25th, 2010  
6:00—8:00pm

**Where:**

2501 Southwest Blvd.  
Kansas City, MO 64108

**Cost:** Free for KC IIE Members and their guests. Please invite your co-workers, friends, acquaintances, etc who are interested in joining IIE.

**RSVP:** By May 21st via

<http://www.surveymonkey.com/s/YKZ5Z9F>

## 3. Summer Meeting Preview



VS. Please join us for some fun and laughs at an IIE Baseball Game for the Summer Meeting of 2010. The Kansas City T-Bones take on The Schaumburg Flyers.

*Current members and their families, along with prospective members, are invited to attend!*

**When:**

Wednesday, July 21st, 2010  
7:05pm

More details to follow in the summer newsletter!

## 4. President's Message

I am happy to report that I received official word from IIE Headquarters that the KC IIE Chapter will be receiving the 2009 Gold Chapter Recognition Award. This award will be presented at the IIE annual conference in Cancun on Monday, June 7<sup>th</sup>. This certainly is an achievement to be celebrated as is the Platinum Award for the newsletter. I am very proud of the committed officers and IIE members that make our chapter one

of the top tier chapters in the nation.

I hope that you will attend the chapter celebration on May 25<sup>th</sup>. This is an excellent opportunity to celebrate with the chapter and network with other IIE members. In addition, I encourage you to invite potential IIE members. Our chapter has seen a drop in chapter membership over the past year despite a strong uptick in meeting attendance. You as members

are ultimately the best line of communication to potential members, and we hope that you will take this opportunity to invite a potential member and share a little of what IIE means to you.

See you there!

*Kyle Grabill, KC IIE Chapter President*

## 5. News from Headquarters

### IIE Training Specials

IIE is offering discounts on training! You can save up to 40%!

- Six Sigma Green Belt Online
- Six Sigma Black Belt Online
- Fundamentals of IE Online
- Lean Green Belt
- Six Sigma Green Belt for Process Improvement
- Lean Six Sigma Black Belt

- Financial Management for Engineers

For more information, go to <http://www.iienet2.org/Seminars/Promotions.aspx?id=18210>

## 6. Membership Update

South Central Region

Chapter 92

Membership 86

*New Member— Jennifer McClelland*

**Jennifer McClelland** is a Process Improvement Engineer at Hallmark Cards, Inc. Jennifer works with Hallmark's Tooling operations at their Kansas City headquarters. In this role, she works on various projects to remove waste from tooling production processes. Jennifer has been involved in Lean implementation and facility

moves and improvements. She is also an active member of Hallmark's Millennial Employee Resource Group.

Jennifer graduated from the University of Missouri with a Bachelor's Degree in Industrial and Manufacturing Systems Engineering and a Masters in Business Administration. She is originally from

St. Louis and moved to Kansas City two years ago.

Jennifer currently lives in Fairway in her recently purchased home, making her a Kansas citizen to the disappointment of her Mizzou loving family. She enjoys travelling, including living in Australia for 6 months.

## 7. Career Development

### 10 Tips for Career Development

Source: 2001 Achieve Solutions

1. Align your career goals with the direction, needs and realities of your company's business strategy.
2. Develop a plan for achieving your long- and short-term career goals.
3. Conduct a realistic appraisal of your skills, training and functional expertise and plan strategically to build on the competencies needed for the company's success.
4. Compare yourself to the high achievers in your company or industry and identify the keys to their success.
5. Explore both promotional and lateral opportunities. A lateral move may lay the groundwork for a significant vertical move.
6. Establish a network of professional contacts that are "in the know" about positions of interest.
7. Take advantage of available information so that you are aware of key industry, organizational, professional and competitor trends.
8. Build on the skills that employers value as contributing to the success of the company:
  - business knowledge and contribution to financial results
  - strategic thinking
  - leadership
  - problem solving
  - customer focus
  - individual effectiveness
  - versatility
  - people skills
9. View work as a chance to grow by creating opportunities to demonstrate your skills.
10. Work at your highest potential every day to move toward the position or goal you are striving for. This will give you a sustainable competitive advantage in the future.

# 8. Student Chapter Update

## Hardcharger Awards!

Each year, the KC IIE Senior Chapter provides funding for the Hardcharger Awards at both KState and MU.

Three awards are given at each university (Alpha—, Beta—, and Gamma—). Students earn points throughout the year by being members of IIE and participating in activities sponsored by the IE department and IIE. Those with the most points receive the awards.



Recipients from both schools are listed below:

*Samantha Marin receiving the Beta Hardcharger Award from Sara DeHaven, KCIE Student Chapter Liaison for KSU*

### Kansas State University

- Alpha—Ed Zuiss
- Beta—Samantha Marin
- Gamma—Brant Roney

### University of Missouri

- Alpha—Kelsey Kotur
- Beta—Zach Fleeman
- Gamma—Katherine Tepper

## New Chapter Officers

Kansas State University has held elections for their student chapter officer positions for the 2010—2011 school year:

- President - Ed Zuiss
- Vice President - Ashley Dohrmann
- Secretary - Chelsea Irvine
- Treasurer - Shaun Smith
- Chapter Development - Winston Davis and Sam Marin
- Open House - Jordan Bever and Lauren Cody
- Historian - Makayla Maurath
- Intramurals - Brian Krueger and Aaron Kuhlmann

# 9. Chapter Update

## CAR Update

CAR stands for the IIE Chapter Activity Report. It is a method that IIE uses to track the progress and trends of all the individual local chapters across the US. Each month, we will continue to take a look into what the CAR program means to our local chapter.

In Section 4.1 of the Chapter Activity Report (CAR), chapters document the community affairs in which they participate in the previous CAR year. Each May, our chapter's annual community service activity at Union Hill Cemetery takes place. In 2009, our chapter received only one of three possible points in this category under Veterans' or Patriotic societies.

We know that our chapter members are very involved in our community. Please feel free to share any possible commu-

STUDENT OUTREACH & COMMUNITY AFFAIRS		Score
<b>4.1 Community Affairs Participation (3 points):</b>		
<i>(put an X in all boxes that apply - 1pt each)</i>		
Hospitals.....	<input type="checkbox"/>	
Schools (public or private).....	<input type="checkbox"/>	
Non-profit organizations.....	<input type="checkbox"/>	
Veterans' or Patriotic societies.....	<input checked="" type="checkbox"/>	
Junior Achievement Groups.....	<input type="checkbox"/>	
Boys & Girls self-improvement groups.....	<input type="checkbox"/>	
Churches.....	<input type="checkbox"/>	
Other (enter how many).....	<input type="checkbox"/>	1

nity activities to our chapter's leadership team. Our chapter is dedicated to increasing our community involvement and has included this increase in our 2010 strategic plan. In the coming year, we hope to expand our community outreach to local science fairs and other non-profit organizations.

In our next newsletter, we will be reviewing our results from the second half of Sec-

tion 4 of the CAR in the Student Outreach category and our plan for this category in the coming months. Stay tuned, the next section is one in which our chapter repeatedly produces great results!

*Jennifer Hedberg*  
KC IIE Chapter President-Elect

## 9. Chapter Update *Cont.*

*Survey Results*

### PacSun Tour — Apr. 27th

Kansas City IIE held a tour of the Pacific Sunwear (PacSun) distribution center on April 27. We had 8 IIE members and 7 non-members participate in the tour. Olathe DC handles all the volume for PacSun’s 800+ stores and their online fulfillment. They currently employ around 185 full time employees and staff with temporary workers during their peak seasons. The facility’s peak periods are during the winter holiday months and “back to school” which begins in the summer.

Our tour guide showed us the receiving area first, where about 70% of the cartons move to filling stations and the other 30% is cross docked. We next visited the

online fulfillment area where operators fulfill orders the same day in which the items are ordered by the consumer. Our last stop was the store fulfillment area, where an operator’s station was called a “finger.” At their particular finger, operators filled orders from wholesale cartons into 64 different “put” cartons. The operators were filling those 64 cartons for 32 individual retail stores; each had separate cartons for boys and girls.

	5	4	3	2	1	Response Count
Overall event experience	66.7% (6)	11.1% (1)	22.2% (2)	0.0% (0)	0.0% (0)	9
Location of event	55.6% (5)	33.3% (3)	11.1% (1)	0.0% (0)	0.0% (0)	9
Day of the event	55.6% (5)	33.3% (3)	11.1% (1)	0.0% (0)	0.0% (0)	9
Presentation by the event leader	37.5% (3)	37.5% (3)	12.5% (1)	12.5% (1)	0.0% (0)	8
Length of event	55.6% (5)	33.3% (3)	0.0% (0)	11.1% (1)	0.0% (0)	9
Ability to ask questions	44.4% (4)	55.6% (5)	0.0% (0)	0.0% (0)	0.0% (0)	9
Networking opportunities	22.2% (2)	66.7% (6)	11.1% (1)	0.0% (0)	0.0% (0)	9
Informative	66.7% (6)	11.1% (1)	22.2% (2)	0.0% (0)	0.0% (0)	9

One of the

Would you participate again?	
Yes	9
No	0

most interesting aspects of the tour was that the fulfillment process completely paperless through their utilization of new technologies. Overall it was a great tour, which was led by a fellow IE, Chris Holt. Thank you to Chris and the PacSun DC for giving us the opportunity to visit their facility.

## 10. Officer Listing

### President

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### President Elect

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### Student Chapter Liaisons

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